
Gardenstar 20 Year Guarantee

Gardenstar guarantees its products are manufactured from prime materials and will have a life to perforation by weathering in the natural elements of 20 years from the date of purchase. Normal weathering, which includes natural reduction in gloss and a natural colour change of the finish, is not covered by the guarantee.

Guarantee Terms

This Guarantee is subject to the following terms and conditions:

- The product is installed in accordance with the manufacturer's published fixing recommendations.
- Installation is greater than one kilometer from marine or industrial environments.
- Sheeting installed in sheltered areas or in areas unwashed by rain exposure must be regularly (on a six monthly basis) washed down in accordance with published recommendations (see maintenance and cleaning instructions).
- Wall sheeting must not be used as concrete formwork unless protected from direct contact or be immersed during construction or immersed during general exposure.
- Perforations or damage to the sheeting caused in part or in whole by the following are specifically excluded from this guarantee:
 - a) Mechanical, chemical, corrosion of other damage sustained during transport handling, storage, erection or subsequent to erection.
 - b) Attack from chemical agents, fumes, liquid (including weed killers) or solids other than a direct rain falling onto the product under the guarantee.
 - c) Areas in metallic contact with lead or copper or subject to the run-off from lead or copper flashing and pipes.
 - d) Deterioration of the sheet caused by contact with green, wet or treated timbers.
 - e) Installations subject to unusually corrosive environments at any time in the future.
 - f) Storm and tempest or other acts of God.
- Gardenstar extends this guarantee solely to the original purchaser whose receipted invoice must be retained as proof.
- Guarantee does not include fasteners.

Should perforation by natural weathering occur in less than the guaranteed period, Gardenstar's liability shall be limited exclusively to the pro-rata share of the product replacement of the affected portion as follows:

- Replacement product will be supplied at a discount, which bears the same ratio to the then current price as that part of the guarantee period not achieved bears to the full guarantee period.
- Gardenstar shall ONLY be liable for:
 - a) The cost of replacing the product;
 - b) The cost of obtaining equivalent product; or
 - c) The cost of having the project repaired whichever is the lowest
 - d) Gardenstar or their nominated agent must be given the opportunity to inspect the site prior to any remedial action being offered or taken.

Gardenstar 10 Year Guarantee

- Gardenstar shall NOT be liable for:
 - a) Labour costs associated with the installation or removal of affected product or of the fixing of replacement sheets; or
 - b) Injury to persons, or damage to property or consequential losses arising from the use of the product.

Gardenstar reserves the right to inspect prior to issuing of the guarantee.

This guarantee is given in lieu of all other considerations or guarantees expressed, or implied except to the extent that any statute applicable to this contract prevents the exclusion restrictions or modification of such conditions or guarantees.

Maintenance & Cleaning Instructions

- Washing down with water using a sponge or soft cloth is required for the maintenance of sheltered areas or areas unwashed by rain. This should be done at least every six months, and more frequently in areas close to the coast where salt water spray is prevalent, or in areas of high industrial fallout. Particular care should be taken to prevent any accumulation of salt crystals or industrial dirt.
- Where washing down with water does not remove the accumulated crystals and dirt from the roof and wall sheets, it can be removed by using pure soap or non-abrasive, non-caustic dishwashing detergent with warm water applied with a sponge, soft cloth or soft bristle brush. To prevent shiny spots on paint finishes do not press too hard. Rinse with plenty of clean fresh water immediately to remove traces of detergent.
- For grease, oil and dirt not removed by soap or detergent, contact Gardenstar for advice. Never use abrasive or solvent type cleaners (turpentine, kerosene, petrol, thinners etc.) or paint remover on sheeting.
- DuPont EZ-3463® is the only recommended product for the removal of graffiti from Color sheet.